Evaluating Information Sources

The CRAAP TEST

Currency: The timeliness of the information

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When was the information published, posted or updated? Is the information current enough for your topic, or is it out-of-date? Are the links functional? When was the information last reviewed.

Relevance: The importance of the information for your needs

Is the information at an appropriate level? (i.e. not too elementary or advanced) How comprehensive or in-depth is the information about your topic?

Authority: The source of the information

Have the author's credentials or organisation been identified?
Who is the owner / sponsor of the website? What are their credentials?
Is there contact information provided, such as an email or mailing address?
What are the author's qualifications to write on the topic?
Does the URL reveal anything about the author or source?

examples: .com, .edu, .org, .net, .gov

Accuracy: The reliability, truthfulness and accuracy of the information

Have the author's sources been clearly cited so they can be found and checked? Is the information available in other resources (e.g. encyclopedias) so it can be double checked?

Does the language or tone seem unbiased and free from emotion? Are there spelling, grammar or other typographical errors?

Purpose: The reason the information exists

What is the purpose of the information? Is it to inform, educate, entertain or persuade?

Do the authors make their intentions clear? Is advertising content clearly labelled?

Does the point of view appear objective, unbiased and impartial?